



ESSENTIAL GUIDE

Kick back, relax and read our
Essential Guide to Victorious Festival 2025!

TICKET TIPS

- Show your ticket on your phone **or print it out**.
- Going digital? **Take a screenshot** before you arrive just incase
- **No ticket = no entry**, so keep them safe and bring the right tickets for the right day.

FESTIVAL TIMES

- **Friday, Saturday & Sunday: 10:00 – 23:00**
- **No entry or re-entry after 8PM!**
- If you're planning to come and go, make sure you get scanned out to return before 8PM.

ARRIVE EARLY FOR OUR AMAZING AFTERNOON ACTS

- Victorious is unique in that we have special guest afternoon headliners.
- This year catch **The Charlatans, Rizzle Kicks, and Craig David Presents TS5** — all hitting the stage around **1PM** each day.
- You don't want to be queueing while they're performing so plan to arrive early. Victorious is a large festival and you need to allow time to get in and make your way over to the correct stage.

BRINGING THE KIDS / AGE RESTRICTIONS

- **Anyone aged 15 and under must be accompanied by an adult aged 21 or over who will remain on-site as their guardian.** We reserve the right to challenge or deny entry if attempting to enter with an incorrect ticket type or accompanying minors not under their care.
- **IMPORTANT:** Kids ticket or wristband holders & their guardians **must use the FAMILY LANES** located at the main entrances. Entry through any other lane will not be permitted. **Please follow signs marked "FAMILY LANE" to ensure a smooth and efficient entry.**
- **At all bars:** We operate a strict challenge 25 policy on all bars. Accepted forms of I.D. are valid photo driving licence or passport only.

PAYMENT

- **It's card-only across all bars and food.** Some market traders outside of the main arena may take cash.

FOOD & DRINK RULES

- No drinks are allowed in the festival site.
- You *can* bring a **factory-sealed water bottle** or an **empty reusable bottle** to use at the various free drinking water stations across the site (just no glass!).
- No outside food, unless it's **baby food**.
- Hungry? You're in luck — **100+ food vendors** on site. Check them all out in [the app!](#) You can now search all food traders by food type or dietary requirement.

ACCESSIBILITY

- We want everyone to have an awesome time. Check out our [Accessibility Info page](#) for all the details on facilities, assistance, and how to apply for dietary/medical waivers.
- Got accessibility questions? Get in touch with our helpful Access team on access@victoriousfestival.co.uk

THE OFFICIAL APP

- **We're not kidding – the official app is one of our top tips for an epic Victorious weekend.** Check out every single act, build your personal line-up schedule, and make the most of the whole festival site with the gps-powered map. Plus, if you keep your notifications turned on, you'll get real-time festival updates as they happen. It pays to be in the know!
- **DOWNLOAD IT FOR FREE** [HERE](#)

DRESS SMART

- Comfy shoes = happy feet.
- Check the weather beforehand and dress accordingly

OFFICIAL MERCHANDISE

- Hit up the **Official Merch Stand** in the Common Arena – t-shirts, hoodies, baseball tees, tote bags and more!
- As well as the official Victorious merch, you'll also find band merch galore!
- **Pre-ordered an item?** Be sure to collect your items before **10PM Sunday**.

GETTING TO VICTORIOUS

- If you're local or staying in the city we really recommend walking, cycling or using public transport where possible.
- If you're driving into Portsmouth – **Please note we have no onsite car park.** We recommend you head to our **Lakeside Car park and Shuttle** service. Find out more on our [getting here page](#) and book your tickets [HERE](#).
- If you are a Blue Badge holder please visit our [accessible info page](#) for alternative information.
- Fancy getting dropped off and picked up right outside the festival gates—travel with **National Express** coaches. Book your journey [HERE](#).
- **For full travel information, visit our [getting here page](#).**

SEA DEFENCE WORKS

- We're proud to call the stunning Southsea Seafront our festival home. With the **ongoing Southsea Coastal Scheme sea defence works** making the area even better for the future, **you might notice some changes to our usual festival layout this year.**
- While you're here, **help us keep this beautiful place looking its best**—please use the bins provided, respect the land, our neighbours, and the surrounding area. Let's all do our bit to keep Southsea special.

THERE'S MORE THAN MUSIC

The line-up is epic! But don't forget about...

- Comedy on the main stage
- Southsea Skatepark's demos and roller discos (in conjunction with Pitt Street Skatepark!)
- The D-Day Story & Landing Craft
- Blue Reef Aquarium (entry fees apply)
- The Spoken Arts Parlor
- The HUGE Kids' Arena full of free kids' activities
- All of the incredible food traders with food from all over the world
- The Portsmouth Creates Hub featuring We Create Market
- Oh, and the lovely sea view

UPGRADE TICKET HOLDERS: THE HIDEAWAY / THE GAREDNS

- Don't forget to bring **both your standard ticket + your upgrade ticket**
- Use the **dedicated Hideaway entrance** (download the map to find the location)
- Inside already? Head to the **Container arch** near the **Common Stage** to get your wristband.
- **The Gardens** guests access it from within The Hideaway.

- Perks include: Free hair braiding, glitter, flower crowns, tarot readings & more – so get there early!
- **Note:** Upgrade access is for the **festival site only**, not the campsite.

INFO FOR CAMPERS

- **Please head to the campsite before you go to the festival site.**
- **Campsite Address:** Farlington Playing Fields, Eastern Road, Portsmouth, Hampshire. PO6 1UW
- Please use the address above to travel into the area, then **follow the Victorious Campsite directional signage on approach.**
- **Campsite Opening Hours:**
 Thursday: 13:00 – 01:00
 Friday: 08:00 – 01:00
 Saturday: 08:00 – 01:00
 Sunday: 08:00 – 1:00
 Monday: campsite closes at 12:00
- The best way to travel from the campsite to the festival is using **the Camp & Ride Shuttle Service**. Tickets available [here](#).
- There won't be any **lockers or charging** points at the campsite this year, so we recommend bringing a portable phone charger.
- Please be aware you are **not allowed to bring in camping gas canisters 5kg or above** in the tent camping areas.
- If you're a **Campervan Zone** customer, when emptying your waste, please use the chemical waste tipping points (rather than the toilets).

LOOK OUT FOR EACH OTHER AND BE KIND

Victorious is known as a big friendly festival because of it's great festival-goers. Keep looking out for each other and be kind – a little goes a long way. If you do come across anyone who is feeling unwell or needs help in any way, direct them to welfare, or medical or go straight to a member of security or a steward.

- You can find our amazing **welfare teams located in the Common Arena** and on **Avenue De Caen** opposite the Acoustic Stage.
- **Lost Property** is located with the Welfare tent located on Avenue De Caen.
- If you haven't been to a festival before, or for a long time we really recommend checking out the **festival-safe website – [HERE](#)**. It's got lots of information on what to expect at festivals and things to think about before you go to help you prepare for a brilliant weekend.

- **Security staff, stewards, police, working dogs and medical staff patrol the site and CCTV cameras** are employed – both on and off-site – for crime prevention and safety purposes. **If you see anything suspicious let a member of security or a steward know.** They're all there to help look after you and ensure you have a good time.
- We know you may want to have a drink or two, but consider that drinking to excess can leave you vulnerable, so look out for each other. **Arrange a meeting point with your friends**, so if you get split up, you know where to head to. **Drugs. Quite simply – don't bring them.**

TICKET ISSUES

All e-tickets are sent to the email address used to make the booking.

If for any reason you haven't received your tickets follow these steps;

- Search your inbox for emails from 'Kaboodle'
- Check any spam/junk folders
- If you still can't find your e-ticket log into your Kaboodle account (this is set up when you place your order)
- To log in simply head to kaboodle.co.uk and click on 'My Tickets'. Use the 'Forgotten password?' to reset it.
- If you have any further issues – contact Kaboodle - victorious@kaboodle.com

QUESTIONS

- Check our **searchable info page** - [HERE](#)- it really is super useful and the quickest way to get your answer.
- Or read the **full Ts & Cs** - [HERE](#)
- Still need help? Email our friendly team at info@victoriousfestival.co.uk.

We can't wait to see you at **Victorious Festival 2025!**